



New Hanover County
Retired and Senior Volunteer Program
2222 S. College Road • Wilmington, NC 28403 • 910-798-6400



Volunteer Rights & Responsibilities

- A right to meaningful work at the available volunteer station of your choice
- Complete the volunteer application and orientation process with the RSVP team at the Senior Center
- Represent yourself, the Senior Resource Center, and your volunteer station in a professional manner
- Regular communication, including signing in to track volunteer hours, with your volunteer station and/or coordinator

Volunteer Dismissal Policy

Justifiable causes for dismissal include, but are not limited to:

- A volunteer refusing to provide adequate services or creating a discriminatory environment based on gender, race, nationality, color, age, disability, religion, creed, or sexual orientation
- A volunteer representing the Senior Center in an unfavorable or unprofessional manner
- A volunteer acting inappropriately based on reports of misconduct, which have been investigated and found to be factual
- A volunteer repeatedly failing to respond to a stations request for participation; for example, not returning phone calls
- A volunteer failing to get along well with coworkers and/or the public, failing to comply with station management or volunteer coordinators directives

Volunteer Signature: _____

RSVP Staff Initials: _____ Date: _____